

Principle of Excellence

How We Comply

Provide students with a personalized form covering the total cost of an education program.

Central Arizona College (CAC) provides every new military/veteran with an estimated cost of their program by using the Net Price Calculator (NPC). Student who are using financial aid will receive a College Financing Plan (CFP) when they receive their financial aid package that will show their Cost of Attendance (COA) and loan amount. The purpose of a CFP is to simplify information for prospective students regarding costs and financial aid so that they can easily compare institutions and make informed decisions about where to attend college.

<https://centralaz.edu/resources/netpricecalc.html>

Provide educational plans for all military and Veteran education beneficiaries.

Students meet with an Academic Advisor to receive a Master's Academic Plan (MAP), that mirrors the required courses for their degree program in their student portal. Student using VA Education Benefits are required to be mapped out before they can be registered for courses. The advisor will also provide career and educational goals to help the student to remain on track and reach their goals.

End fraudulent and aggressive recruiting techniques and misrepresentations.

The University does not, and has never, conducted fraudulent or aggressive recruiting on or off military installations or in any other venue, nor do we misrepresent ourselves, our programs, or our mission. We do not pay incentive compensation to anyone for recruiting actions. We meet all State authorization requirements consistent with those issued by the Department of Education.

Accommodate Service members and Reservists absent due to service requirements.

Central Arizona College is honor to help those that help protect our country. Our policy prevents financial responsibility for all Service Members and Reservists who are called to Active Duty and can no longer attend school. (Catalog 2022-23 pg43 Excused Absences)

Designate a point of contact to provide academic and financial advice.

Central Arizona College's Veterans & Military Office has a designated School Certifying Official (SCO) that assists with military and VA Education benefits. This office works with the Academic and Financial Aid office with the assigned counselors for the area of interest that the student is pursuing.

Ensure accreditation of all new programs prior to enrolling students.

CAC is approved by the Higher Learning Commission and abides by all regulations for military and veteran benefits. The School Certifying Official (SCO) submits all catalogs for program and degree approval through the State Approving Agency (SAA) and notifies both the students and staff of any programs not covered by the VA.

Align institutional refund policies with those under Title IV, which governs the administration of federal student financial aid programs.

CAC adheres to the refund policy for Title IV Funding. Tuition and fees are refundable for any military student who may be called to an active duty assignment which prevents them from completing course requirements. [1E SBCCC 900.4 Military Refund](#),