



Course Assessments

Baseline Assessment

Assessment Reporting Form

This report is to show that academic assessment is occurring and that the results are being used to make changes to improve student learning. The assessment being reported relates to Measurable Student Level Outcomes (MSLOs). This Baseline Assessment Reporting Form shows the percentage of students who are proficient in the student learning outcome(s) assessed and identifies improvements that will be made to increase that percentage.

Course Being Assessed

*CIS119 - Set-up and Maintenance of Personal Computers Fall 2024,
Sections 24FA1740 & 24FA3195*

Assessment Completed Term (baseline)

Fall 2024

Assessment Name and Description

Please provide the name of the assessment and a description of its type (multiple-choice quiz, essay aligned with rubric, performance exam, etc.).

*Assessment - B.2.1 CompTIA A+ 220-1101 (Core 1) Domain 1:
Mobile Devices Assessment - B.2.2 CompTIA A+ 220-1101 (Core 1)
Domain 2: Networking Assessment - B.2.3 CompTIA A+ 220-1101*

(Core 1) Domain 3: Hardware Assessment - B.2.4 CompTIA A+ 220-1101 (Core 1)

What is the targeted Proficiency Level For this Assignment?

70%

How Many Faculty Members Administered the Assessment

1

How Many Sections were Included in the Assessment?

2

How Many Students Participated in the Assessment?

40

Term in which Follow-up Assessment will be Completed

Spring 2025

Baseline Data Changes

What efforts and/or changes will be made based on the results of the baseline data?

Add incentive so more students complete the assessment.;

If this course aligns with a program, what PLO's were assessed?

5. (Application Level) Install, customize, and troubleshoot workstations. (CSLO 2)

List the First MSLO that was Assessed

6. (Application Level) Implement security best practices; tools to detect, remove, and prevent malware, and mobile device security. (CSLO 1,2,3,4)

Which Common Student Learning Outcome(s) does this MSLO align with?

1. Cultural & Civic Engagement;2. Integrative Knowledge;

How Many Students Demonstrated Proficiency on this MSLO?

16

List the Second MSLO that was Assessed

8. (Application Level) Troubleshoot network connections. Use networking utilities to view, test, and troubleshoot network configuration, communication, and connectivity issues. (CSLO 2,3,4)

Which Common Student Learning Outcome(s) does this MSLO align with?

4. Reasoning Skills;3. Personal & Professional Skills;

How Many Students Demonstrated Proficiency on this MSLO?

16

List the Third MSLO that was Assessed

7. (Application Level) Troubleshoot hardware and software components. (CSLO 2,3)

Which Common Student Learning Outcome(s) does this MSLO align with?

2. Integrative Knowledge;3. Personal & Professional Skills;

How Many Students Demonstrated Proficiency on this MSLO?

18

List the Fourth MSLO that was Assessed

5. (Application Level) Enable hardware virtualization: Install and configure a hypervisor, and a virtual machine. Create and add virtual hard disks. (CSLO 2,3,4)

Which Common Student Learning Outcome(s) does this MSLO align with?

3. Personal & Professional Skills;4. Reasoning Skills;

How Many Students Demonstrated Proficiency on this MSLO?

14

List the Fifth MSLO that was Assessed

1. (Evaluation Level) Select, install, configure, and maintain PC, storage, and peripheral components. (CSLO 2,3)

Which Common Student Learning Outcome(s) does this MSLO align with?

2. Integrative Knowledge;3. Personal & Professional Skills;

How Many Students Demonstrated Proficiency on this MSLO?

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