

2018 Annual Report

MAERB

Institution Name: **Central Arizona College**

City, State: **Coolidge, AZ**

ID Number: **6251**

Program Type: **Associate Degree**

| Year | Retention | Placement | Grad Part | Grad Sat | Emp Part | Emp Sat | Exam Part | Exam Pass | # Grads from admissions cohort |
|--------|-----------|-----------|-----------|----------|----------|---------|-----------|-----------|-----------------------------------|
| | >=60% | >=60% | >=30% | >=80% | >=30% | >=80% | >=30% | >=60% | |
| 2017 | 100.00% | 80.00% | 100.00% | 100.00% | 33.33% | 100.00% | 0.00% | 0.00% | 5 |
| 2016 | 100.00% | 66.67% | 66.67% | 100.00% | 0.00% | 0.00% | 33.33% | 66.67% | 3 |
| 2015 | 81.82% | 100.00% | 88.89% | 100.00% | 50.00% | 100.00% | 100.00% | 100.00% | 9 |
| 2014 | 66.67% | 100.00% | 50.00% | 100.00% | 50.00% | 100.00% | 28.57% | 50.00% | 8 |
| 2013 | 70.00% | 100.00% | 71.43% | 100.00% | 83.33% | 100.00% | 45.45% | 100.00% | 7 |
| 5 year | 78.05% | 93.75% | 75.00% | 100.00% | 54.55% | 100.00% | 47.37% | 88.89% | 32 |

Enrollment, Retention and Graduation

| Enrollment Date Month/Year | Number of New Students Enrolled | Number of Students Transferring In | Total Students in this Class | Number "In- Progress" or "Stopped Out" | Number "Dropped Out" (Attrition) | Number of this Class Graduated to Date | | |
|---|---------------------------------------|--|------------------------------------|--|---|--|-------------------------------|---------|
| January/2017 | 5 | 0 | 5 | 0 | 0 | 5 | | |
| Graduates for Cohort Admitted 2017 | | | | | | | 5 | 100.00% |
| January/2016 | 3 | 0 | 3 | 0 | 0 | 3 | | |
| Graduates for Cohort Admitted 2016 | | | | | | | 3 | 100.00% |
| January/2015 | 11 | 0 | 11 | 0 | 2 | 9 | | |
| Graduates for Cohort Admitted 2015 | | | | | | | 9 | 81.82% |
| January/2014 | 12 | 0 | 12 | 0 | 4 | 8 | | |
| Graduates for Cohort Admitted 2014 | | | | | | | 8 | 66.67% |
| January/2013 | 10 | 0 | 10 | 0 | 3 | 7 | | |
| Graduates for Cohort Admitted 2013 | | | | | | | 7 | 70.00% |
| | | | 41 | 0 | 9 | 32 | 78.05% | |
| | | | | | | 32 | Retention Threshold 60% | |

Graduate Survey Results

| Calendar Year Admitted | Number of Graduates | Number of Grad Surveys Sent | Number of Grads Returning Surveys | Participation Percent | Number of Surveys with Positive responses - Cognitive | Number of Surveys with Positive responses - Psychomotor | Number of Surveys with Positive responses - Affective | Number of Surveys with Overall Positive Responses | Percent Grad Survey Satisfaction |
|------------------------------|---------------------------|--------------------------------------|--|--------------------------|--|---|--|---|---|
| 2017 | 5 | 5 | 5 | 100% | 5 | 5 | 5 | 5 | 100% |
| 2016 | 3 | 3 | 2 | 66.67% | 2 | 2 | 2 | 2 | 100% |
| 2015 | 9 | 9 | 8 | 88.89% | 8 | 8 | 8 | 8 | 100% |
| 2014 | 8 | 8 | 4 | 50% | 4 | 4 | 4 | 4 | 100% |
| 2013 | 7 | 7 | 5 | 71.43% | 5 | 5 | 5 | 5 | 100% |
| Total | 32 | 32 | 24 | 75% | 24 | 24 | 24 | 24 | 100% |
| Thresholds | | | | 30% | | | | | 80% |

Job Placement Results

| Calendar Year Admitted | Total Number of Graduates | Number of Positive Placements | Number of Grads Employed as MA or in Related Field | Placement Rate |
|---------------------------|------------------------------|----------------------------------|---|-------------------|
| 2017 | 5 | 4 | 3 | 80% |
| 2016 | 3 | 2 | 1 | 66.67% |
| 2015 | 9 | 9 | 6 | 100% |
| 2014 | 8 | 8 | 6 | 100% |
| 2013 | 7 | 7 | 6 | 100% |
| Total | 32 | 30 | 22 | 93.75% |
| | | | Threshold | 60% |

Employer Survey Results

Participation Threshold is not met.
Satisfaction Threshold is not met.

| Admission Year | Total Number of Positive Placements | Number of Grads Employed as MA or in Related Field | Number of Grads Whose Employers Were Sent Surveys | Number of Grads Whose Employer Returned Surveys | Participation Percent | Number of Surveys with Positive responses - Cognitive | Number of Surveys with Positive responses - Psychomotor | Number of Surveys with Positive responses - Affective | Number of Surveys with Overall Positive Responses | Percent Employer Survey Satisfaction |
|----------------|-------------------------------------|--|---|---|-----------------------|---|---|---|---|--------------------------------------|
| 2017 | 4 | 3 | 3 | 1 | 33.33% | 1 | 1 | 1 | 1 | 100% |
| 2016 | 2 | 1 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0% |
| 2015 | 9 | 6 | 6 | 3 | 50% | 3 | 3 | 3 | 3 | 100% |
| 2014 | 8 | 6 | 6 | 3 | 50% | 3 | 3 | 3 | 3 | 100% |
| 2013 | 7 | 6 | 6 | 5 | 83.33% | 5 | 5 | 5 | 5 | 100% |
| Total | 30 | 22 | 21 | 12 | 54.55% | 12 | 12 | 12 | 12 | 100% |
| Thresholds | | | | | 30% | | | | | 80% |

Please complete the dialogue questions and action plan regarding employer survey participation outcome below.

- To what do you attribute the drop in the employer participation rate for the second-to-last reporting year? Identify any program change(s) to which you can associate this result? Student just started job.
- When is the employer survey conducted and by what type of process, electronic, face to face meeting, mail etc.? It will be sent out in three more months
- How many months after the graduate obtains a job as a medical assistant or in a related field is the employer survey sent to the employer? 4-6 months
- What format do you use for distribution and follow-up of the surveys (i.e., email, telephone contacts, handouts)? mail and email
- Who is responsible for distributing the surveys to the employers? Practicum coordinator/ Program Director
- Who is responsible for tracking and analyzing the results of the employer surveys? Program Director

Complete the grid below, after providing a narrative for the above questions.

| | Analysis of Previous Year's Plan | Action Plan with Measurable Objectives | Responsible Party | Steps for Implementation | Timeline for Implementation of Each Step |
|----------------------|----------------------------------|--|-------------------|--------------------------|--|
| Edit | na | Will mail survey after student has worked for three- | Program Director | mail survey | mail in four months |

| Analysis of Previous Year's Plan | Action Plan with Measurable Objectives | Responsible Party |
|----------------------------------|--|-------------------|
| Steps for Implementation | Timeline for Implementation of Each Step | |

Please complete the Dialogue Questions and Action Plan regarding Employer Survey Satisfaction outcome below

- To what do you attribute the drop in the employer satisfaction rate for the second-to-last reporting year? Identify any program change(s) to which you can associate this result? n a
- Describe the areas indicated for improvement in graduates' job performance. Indicate if each of these is in the graduate(s) knowledge, performance or behavior. n a
- What suggestions do your communities of interest, including the employers, have for improving employer satisfaction? n a
- Who is responsible for tracking and analyzing the results of the employer satisfaction surveys? n a

Complete the grid below after providing a narrative for the above questions.

| | Analysis of Previous Year's Plan | Action Plan with Measurable Objectives | Responsible Party | Steps for Implementation | Timeline for Implementation of Each Step |
|----------------------|----------------------------------|--|-------------------|--------------------------|--|
| Edit | Student just started working | send survey in three more months | Program Director | send survey | send in three more months |

| Analysis of Previous Year's Plan | Action Plan with Measurable Objectives | Responsible Party |
|----------------------------------|--|-------------------|
| Steps for Implementation | Timeline for Implementation of Each Step | |

Graduate Analysis Data Reporting

| Year of Graduation | Total Number of Students Who Graduated in the Calendar Year | # with Distance Education | # with Experiential Learning |
|--------------------|---|---------------------------|------------------------------|
| 2017 | 3 | 0 | 0 |
| 2016 | 9 | 0 | 0 |
| 2015 | 8 | 0 | 0 |
| 2014 | 7 | 0 | 0 |

| | | | |
|------|----|---|---|
| 2013 | 11 | 0 | 0 |
| | 38 | 0 | 0 |

Credentialing Exam Outcomes

After completing the Graduate Analysis and Exam tabs of this ARF, if your Exam Participation % Total or Exam Passage % Total is greater than 100% the ARF is wrong and must be corrected prior to online submission. Failure to do so will result in the program being assessed a \$200 unlock fee.

Participation

| Year of Graduation | Total # of Graduates | Total # who took CMA (AAMA) | Total # who took RMA (AMT) | Total # who took NCMA (NCCT) | Total # who took CCMA (NHA) | Total # who took CMAC (AMCA) | Total # who took more than one test | Threshold participation |
|--------------------|----------------------|-----------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|-------------------------------------|-------------------------|
| 2017 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| 2016 | 9 | 2 | 1 | 0 | 0 | 0 | 0 | 33% |
| 2015 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 100% |
| 2014 | 7 | 1 | 1 | 0 | 0 | 0 | 0 | 29% |
| 2013 | 11 | 5 | 0 | 0 | 0 | 0 | 0 | 45% |
| Total | 38 | 16 | 2 | 0 | 0 | 0 | 0 | 47% |
| Threshold | | | | | | | | 30% |

Passage

| Year of Graduation | Total # who took an exam | Total # passing CMA (AAMA) | Total # passing RMA (AMT) | Total # passing NCMA (NCCT) | Total # passing CCMA (NHA) | Total # passing CMAC (AMCA) | Total # who passed more than one exam | Threshold passage |
|--------------------|--------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|-----------------------------|---------------------------------------|-------------------|
| 2017 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| 2016 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 67% |
| 2015 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 100% |
| 2014 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 50% |
| 2013 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 100% |
| Total | 18 | 14 | 2 | 0 | 0 | 0 | 0 | 89% |
| Threshold | | | | | | | | 60% |