

Central Arizona College Service Animal Guidelines

The following information is provided to help define the role and the place of animals relative to facilities, employment, and residence halls at the Central Arizona College in promoting disability access.

Disabled individuals may be accompanied by their service animals on all Central Arizona College campuses where members of the public or participants in services, programs or activities are allowed to go.

A service animal means any dog that is individually trained to do work or perform tasks for the benefit of individuals with physical, sensory, psychiatric, intellectual, or other mental conditions. If a dog meets this definition, it is considered a service dog regardless of whether it has been licensed or certified by a state or local government or a training program.

Other species of animals, whether wild or domestic, trained or untrained, are not service animals.

The work or tasks performed by a service animal must be directly related to the individual's impairment.

Examples of such tasks include, but are not limited to:

- Assisting an individual with low vision with navigation
- Alerting individuals who are hard of hearing to the presence of people or objects
- Retrieving items
- Providing assistance with stability or balance to an individual with a mobility impairment

Federal law does not require the individual to provide documentation that an animal has been trained as a service animal.

Central Arizona College may ONLY ask:

- 1. If the animal is required because of impairment?**
- 2. What work or task the animal has been trained to perform.**

Exclusions of service dogs are determined on an individualized basis and when one of the following conditions exist:

- The dog is disruptive and not effectively controlled.
- The presence of the service dog would fundamentally change the nature of the job, service, or activity.
- The service dog's presence, behavior, or actions pose an unreasonable or direct threat to property and/or the health or safety of others.
- The dog is not housebroken.

When circumstances arise which would justify evaluating the presence of a service dog (when a disability is not obvious), Disability Resources and Services will employ the following criteria:

- The dog is a service dog
- The dog is trained to perform certain tasks related to the individuals' impairment

The college is not responsible for the care or supervision of a service dog. Individuals are responsible for:

- The well-being of a service dog as well as the cost of any damages as a result of the service dog

- The immediate clean-up and proper disposal of all animal waste
- The control of the animal at all times. Reasonable behavior is expected from service dogs. If a service dog, for example, exhibits unacceptable behavior, the individual is expected to employ the proper training techniques to correct the situation.
- Harnessing, leashing, or tethering the service dog, unless an individual's disability precludes the use of a restraint or if the restraint would interfere with the service animal's safe, effective performance of work or tasks.
- Following all requirements for the presence of animals in public places mandated by State or local ordinances (vaccination, license, animal health, leash).

Assistance or Emotional Animals

Students seeking permission to have an assistance animal, **that is not also a service animal**, are required to register with Disability Resources and Services and follow the standard accommodation process. Contact Disability Resources and Services for more information.

Disability Resources and Services 520-494-5409